



**Towel Rail & Radiator  
Information Form  
22/06/14**

**Issue Date:  
Produced By:  
Version Number:**

**22 June 2014  
Sean Towers  
1.03**

Name			
E-mail		Phone	
Address	Today's date		
	Date of purchase		
	Place of purchase		
	Date the alleged fault occurred		
	Was the item registered for extended warranty		

Product description			
Product code or barcode (found on receipt or packaging)			
Batch Code (4 digit code marked on the underside or back of the product)			
Installation Date		Installed By (delete as applicable)	<b>Self / Heating Engineer</b>
Heating engineer name (if applicable)			
What brand of central heating cleanser was used ?			
What brand of central heating protector was used ?			
Detailed description of the alleged fault (please send photos as well if relevant)			

System type? <b>Combination Boiler / Indirect Central Heating / Direct Central Heating / Electrical</b>
What is the power source? <b>Central Heating / Electrical Only / Central Heating &amp; Electrical</b>
Which room is the item fitted in? <b>Bathroom / Kitchen / Living or Dining Room / Hallway / Bedroom</b>
Is there a water softener fitted at the property? <b>Yes / No</b>

**DO NOT DRAIN DOWN YOUR HEATING SYSTEM BECAUSE A WATER SAMPLE MAY BE REQUIRED**

**Please return the completed form by e mail to: qc@kudox.com or by post to:  
Quality Control, Kudox Limited, Bray House, 1 Bray Place, London, SW3 3LL**

**THIS FORM MUST BE COMPLETED IN FULL AND ACCOMPANIED BY A COPY OF  
YOUR ORIGINAL PURCHASE RECEIPT  
(COPIES OF BANK OR CREDIT CARD STATEMENTS ARE NOT ACCEPTABLE)**